



Base Structures protect business continuity by fabricating a strong IT infrastructure, giving more 'flex' between sites and operations across the region.

Base Structures provide expert bespoke tensile architecture, fabric canopies, netting, mesh and cable structures. Diverse rigging projects, specialist design and build services are created and installed across the globe.

The Issues

Base Structures operate on an international level, equating to high cost implications alongside current market challenges.

Sharing an Internet and ISDN phone line at the head office location caused issues with intermittent connectivity and business efficiency. The need for secure storage, access and suitable bandwidth for comprehensive project drawings, designs and 3D models is business-critical.

Push IT had an existing relationship with Base Structures and when the company underwent a structure transformation the opportunity arose to make significant improvements.

The Solution

Push IT consulted with Base Structures to propose a cost-effective VoIP telephone system that was quick to set up had low running costs and the capabilities to facilitate the company's needs.

The IT server and Internet provision were separated from the existing provider to ensure reliable, secure and continuous access onsite and remote access for users working away from the office.

The new IT infrastructure was introduced in phases to ease staff away from old equipment and applications with full support and training where needed to manage change sufficiently and make life easy for everyone involved.

All-encompassing IT

Base Structures benefit from fully managed and inclusive IT infrastructure that includes VoIP telephone system, ongoing support and consultancy.

/ Business IT Solutions – Office 365, system security, storage and remote helpdesk support

/ Business Telephone Systems – modern VoIP supporting unified communications enable secure, affordable international communication

/ IT Consultancy – business goals and future growth planning

“Push IT intimately know our IT set up and if we need help we don’t feel like just another number in a long queue waiting to be seen to. The team are very responsive, great at problem solving and offer a personal touch – it works well that they manage the back end and IT configuration but good for us to know that we can access everything should we need to.”

**Rachel Landregan, Office Manager,
Base Structures**

The Outcome

The infrastructure overhaul has eliminated high overseas communication rates and a fixed cost structure helps with cash flow and cost projections.

As a small team, Base Structures don’t have an in-house IT team therefore the managed support provided by Push IT ensures expert knowledge is available when needed and troubleshooting is quick and painless. The team are available at short notice, are local and very responsive when required.

It’s all in the detail

Push IT attended council and landlord meetings on behalf of Base Structures to provide professional counsel and investigated problems in order to provide a suitable IT solution.

Personnel from both companies have a great relationship – a positive working environment is created when business can be social.